UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 3/6/2025

Job Title	Medical Case Manager
Employer/ Agency	AVENUE 360 HEALTH AND WELLNESS
Job Description	Duties and Responsibilities: Conducts comprehensive client assessments and diagnosis at intake and, at minimum, six (6) month intervals to determine social work treatment needs. Establishes specific clinic or program treatment goals such as (1) developing communication patterns with members of other disciplines, and (2) determining priorities for services and the method of services (whether in areas of direct services, consultation, or participant teaching).
	 Develops an individualized service plan in collaboration with the client and/or members of the client's support system within ten (10) days of the comprehensive assessment to establish goals for addressing crisis, short-term, and long-term identified issues. Communicates with others (internally and externally) to provide, exchange, or verify information, answer questions, and address issues of clients. Documents services provided in client records, the Centralized Patient Care Data Management System (CPCDMS) database, and other database systems as instructed. Ensures data is entered into database systems within prescribed timeframes to satisfy requirements for chart closure and service billing requirements. Compiles and analyzes data for weekly, monthly, quarterly, and annual reports as scheduled or as requested. Participates in, at minimum, four (4) hours of individual and group clinical supervision activities each month. Attends at least one (1) Joint Prevention and Care Coordination meeting each year. Keeps abreast of new knowledge and techniques related to the practice of social work and new medical treatment modalities. Maintains knowledge of internal and external service-related resources.
Qualifications	· Performs other duties as assigned. Education, Licensure/Certification:
	 Must be a Licensed Master Social Worker (LMSW) licensed by the State of Texas. Certified Application Counselor (CAC) certification must be obtained within 90-days of hire
	Experience, Skills/Abilities Related Requirements:
	· Two (2) years volunteer or paid experience in the provision of social work services to individuals living with infectious/communicable diseases, in particular HIV/AIDS clients, is highly desired.

	· Experience with or knowledge of Ryan White initiatives is desired.
	· Must possess excellent oral and written communication skills.
	· Must be proficient in Microsoft Office Suite applications; experience with the CPCDMS and EHR database systems is also desirable.
	· Bilingual in English and Spanish highly desired.
	· The minimum number of continuing education (CE) hours to maintain licensure must be obtained annually.
	· Participation in training required by the funding source and agency must be satisfied as designated. Continuing Education and Training Requirements:
	· Participates in trainings required by the agency, funding source(s), and/or as required by licensure if applicable
Salary/Hours	\$48k-\$52K; 40 hours/week (full time)
Address	2150 W 18th St.
City, State, Zip	Houston, TX 77008
Contact Person	Veronica Payne, Human Resources Generalist
Telephone Number	(713) 426-0027
Application Method	Apply Here: https://avenue360careers.rippling-ats.com/job/897208/medical-case-manager or https://avenue360.org/
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

